



# Prolexic Customer Portal New Features

January 18, 2012



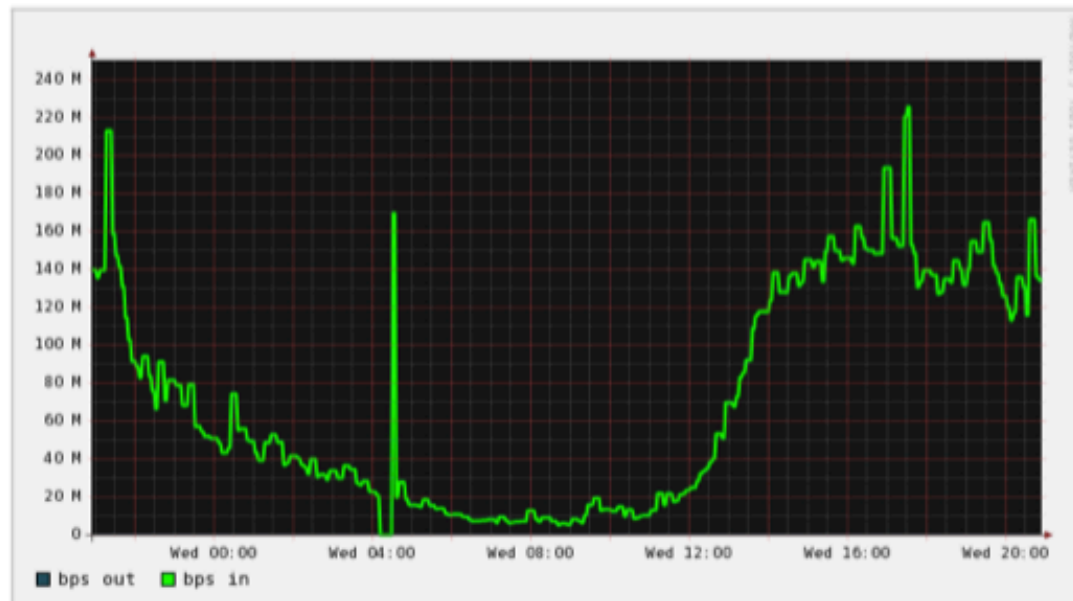
# New Portal Features

- Customer Dashboard
- Attack Monitoring
- Reports by Function of Service
- Configuration Breakdown by Service
- Customer View into Current Tickets
- Admin Privileges to Specific Users
- Resource Area for Common Documents
- Direct Access to Support

# Customer Dashboard

## Customer Dashboard

Clean Traffic at Jan 18, 2012 20:57:49



# Attack Monitoring

## Flow Based Attack Monitor

20:59:47 GMT | 01/18/2012  
Logged in as: bankworldcorp@bankworldcorp

Status Alerts Traffic Mitigation Administration MY ACCOUNT HELP LOGOUT

bankworldcorp Security Status DOWNLOAD EMAIL PRINT

### bankworldcorp Summary

bankworldcorp Summary Jan 2012

Importance	Ongoing	Recent	Last 24 Hours
High	0	26	8
Medium	0	0	0
Low	0	0	0
<b>Total</b>	0	26	8

### Ongoing Alerts

No results returned for your query

# Reports by Function of Service

Home

Attack Monitor

Reports

Configuration

Tickets

Documents

Support

Contact Us

Bandwidth Graphs

Prolexic Customer Reports

Alerts

Proxy Stats

On-going Attacks

Currently, there is no occurring attack.

HTTP Stats

Past Attacks

Attack Events

Attack ID	Events	Start Time	End Time
1245	<a href="#">UDP Flood</a>	2011-10-31 08:45:00	2011-10-31 09:16:59
1196	<a href="#">SYN Flood</a>	2011-10-03 01:35:00	2011-10-04 11:04:34
709	<a href="#">SYN Flood</a>	2010-12-16 12:40:00	2010-12-16 01:28:53
672	<a href="#">SYN Flood</a>	2010-11-22 02:25:00	2010-11-22 05:00:51
280	<a href="#">SYN Flood</a>	2010-03-19 02:29:27	2010-03-19 05:56:48
	<a href="#">SYN Flood</a>	2010-03-18 04:12:24	2010-03-19 12:57:58
83	<a href="#">GET Flood</a>	2009-12-10 05:01:35	2009-12-10 08:01:35

SOC Alerts

# Configuration Breakdown by Service

Home | Attack Monitor | Reports | Configuration | Tickets | Documents | Support | Contact Us

Customer Tunnels

Prolexic Device	Prolexic Endpoint	Configuration	Point	Tunnel Space	IP Prefix
a1.dca1	209.200.173.39	VIPs		209.200.173.148/30	93.191.175.0/24
a1.hkg1	209.200.142.229	Tunnels		209.200.143.32/30	93.191.175.0/24
a3.mia1	209.200.173.39	Contacts		209.200.173.148/30	93.191.175.0/24
a1.sjc1	209.200.189.238	Files		209.200.190.32/30	93.191.175.0/24
a3.lon1	209.200.181.246	Logs		209.200.181.96/30	93.191.175.0/24

# Tickets

## Prolexic Customer Tickets

Resolved Tickets: 15

[Top](#)

search!

#	Ticket ID	Subject	Status	Created	Last Updated	Due
1	<a href="#">61618</a>	<a href="#">FLOW_DOWN router=bankworldcorp.r1.lon1.poc</a>	resolved	2012-01-18 06:14:36.0	2012-01-18 06:31:58.0	2012-01-19 06:14:36.0
2	<a href="#">61532</a>	<a href="#">DDOs attack detected</a>	resolved	2012-01-16 16:20:44.0	2012-01-16 19:43:36.0	2012-01-16 20:25:54.0
3	<a href="#">61014</a>	<a href="#">Bank World Corp Attack POC</a>	resolved	2012-01-03 16:56:05.0	2012-01-18 19:17:33.0	2012-01-06 00:15:11.0
4	<a href="#">58285</a>	<a href="#">Prolexic POC - 31OCT11</a>	resolved	2011-10-30 16:08:31.0	2012-01-18 15:09:57.0	2011-10-31 23:23:07.0
5	<a href="#">57256</a>	<a href="#">Proof of Concept - 3OCT11 (2100-2200EDT)</a>	resolved	2011-10-03 15:39:45.0	2012-01-18 15:10:26.0	2011-10-04 17:23:49.0
6	<a href="#">52624</a>	<a href="#">POC - 9 MAY 11</a>	resolved	2011-05-05 11:38:17.0	2012-01-18 15:10:49.0	2011-05-09 13:21:32.0
7	<a href="#">48778</a>	<a href="#">attack to bankworldcorp/93.191.175.126</a>	resolved	2010-12-16 12:54:04.0	2010-12-16 20:19:49.0	2010-12-16 21:29:19.0
8	<a href="#">48389</a>	<a href="#">Attack to Bankworldcorp</a>	resolved	2010-12-02 21:45:53.0	2010-12-03 05:03:19.0	2010-12-03 05:59:31.0
9	<a href="#">48162</a>	<a href="#">Attack to Bankworldcorp - 93.191.175.0/24</a>	resolved	2010-11-22 13:50:28.0	2010-11-22 17:02:21.0	2010-11-22 18:55:12.0
10	<a href="#">48158</a>	<a href="#">POC today 22NOV10</a>	resolved	2010-11-22 08:59:48.0	2010-11-22 09:23:57.0	2010-11-22 13:17:51.0
11	<a href="#">43505</a>	<a href="#">Attack to bakworldcorp 93.191.175.126 detected</a>	resolved	2010-03-19 13:49:26.0	2010-03-19 18:47:10.0	2010-03-19 18:47:31.0
12	<a href="#">43495</a>	<a href="#">Attack to bankworldcorp 93.191.175.126 detected</a>	resolved	2010-03-18 15:48:10.0	2010-03-19 12:07:27.0	2010-03-19 16:00:00.0
13	<a href="#">26182</a>	<a href="#">_test_attack_website</a>	resolved	2008-05-27 17:02:42.0	2008-05-27 17:30:52.0	1970-01-01 00:00:00.0
14	<a href="#">25890</a>	<a href="#">Initial Setup</a>	resolved	2008-05-19 15:37:08.0	2008-05-22 06:48:39.0	1970-01-01 00:00:00.0
15	<a href="#">25889</a>	<a href="#">FW IP for our pretend customer</a>	resolved	2008-05-19 15:01:16.0	2008-05-19 19:37:47.0	1970-01-01 00:00:00.0

# Documents

## Documents

Last Updated 9/30/11 5:40 AM | 2 Subfolders | 3 Documents

### Subfolders

Folder	# of Documents
<a href="#">Attack Reports</a>	1
<a href="#">White Papers</a>	4

Showing 2 results.

### Documents

Name	Size
<a href="#">Routed Solution Provisioning Guide</a>	<a href="#">382.0k</a>
<a href="#">SSL X-Forwarded-For Logging</a>	<a href="#">70.2k</a>
<a href="#">Web Server Optimization</a>	<a href="#">98.7k</a>

Showing 3 results.

# Support

Reports

Configuration

Tickets

Admin

Documents

Support

## Prolexic Customer Create Ticket

### Create A Ticket

Select Ticket Type:

Subject:

Message:

Create